

HL Global: Frequently Asked Questions

1. What are the objectives of HL Global?

HL Global will be the main source for internal information throughout Hogan Lovells. As we transition to one intranet, HL Global will be the connection between our practices, people, and offices around the world. It is designed to help us communicate, share information and knowledge, as well as work together across practice areas, industry sectors, offices, and business support services.

2. Which sites are launching at this time?

Currently, HL Global has 16 sites that have been built out and populated with both original and legacy content. They include all practice groups, two major clients, four industry sectors, one practice area, business services, citizenship, marketing and business development, as well as a newly designed homepage; and lay a solid foundation for upcoming expansion. While no site will ever truly be complete, these 16 are operational and ready for use.

Practice Group – Corporate
Practice Group – Finance
Practice Group – Government Regulatory
Practice Group – Litigation, Arbitration and Employment
Practice Group – Intellectual Property, Media and Technology
Practice Group – Pro Bono
Practice Area – Antitrust, Competition and Economic Regulation
Industry – Automotive
Industry – Financial Institutions
Industry – Life Sciences
Industry – Technology, Media and Telecommunications (TMT)
Client – Barclays
Client – Ford
Business Services – Management
Business Services – Marketing and Business Development
Community – Citizenship

3. How was the decision made to launch these sites before others?

Research has shown, on average, the timetable for creation of a new global intranet for an organization our size is 18-24 months. In an effort to showcase the overall direction of HL Global across the different types of sites we use, the HL Global Project Board chose an initial, small – but representative – number of sites to launch 6 September.

4. How will HL Global evolve over time?

HL Global is an evolving and developing resource – improving over time to meet our growing needs. Content from the legacy intranet sites will be migrated on a gradual basis and, eventually, retired when all content and applications reside in HL Global. In the short term, we are building additional sites for practice areas, industry sectors, client pages, and business services as well as incorporating suggested changes and improvements.

5. Are Channel H and InterLovells still in existence?

Content on Channel H and InterLovells will continue to exist on HL Global; however, we are changing their names. They will now be known as Channel HL and Inter HL.

6. Will all of the information and features from Channel HL and Inter HL be available in HL Global?

In addition to new content and capabilities, an overwhelming majority of legacy information and features will be accessible through HL Global. In some instances, changes in the organization of practices, services, and teams make this an opportune time to retire or update pages within the intranet, to reflect our global legal practice. The HL Global development team has been working and will continue to work with practice leaders, business services managers, and others to retire outdated information, migrate relevant content, and build new sites.

7. How can I find the pages that are important to me within HL Global?

HL Global has several navigation options including: a new top level menu bar, a people and client matter search, and the ability to create "My Links," which will appear along the left side of the home page. My Links allows you the option of flagging the parts of the intranet that are most important to you, and saving them as shortcuts. Your My Links will be visible each time you return to the homepage.

8. Who is responsible for posting intranet content?

Each site within HL Global has a governance structure in place that includes a select number of content publishers. All publishing requests to group, sector, client, or office pages should be routed through the appropriate site editor.

9. Will the process for requesting an item be posted to Announcements or News change?

All of the Practice Group sites have designated content areas for relevant news and announcements in addition to a general announcements section that can be accessed through your My Links. The homepage of HL Global is designed to highlight news and information about the firm across its entire breadth. News stories for consideration for the HL Global landing page should be sent through homepage.hlglobal@hoganlovells.com. Practice, office, and sector news should be submitted to the appropriate site editor.