

Dawn raids

E-learning course

With cartel-busting at the top of the competition law enforcement agenda, European and national competition authorities are using their dawn raid powers increasingly aggressively. A key challenge for companies is training staff on how to deal effectively with dawn raids and their aftermath.

With a view to enhancing its client service offering, Hogan Lovells has developed for its clients an e-learning course on how to deal with dawn raids. This is an interactive screen-based course which employs a series of role plays to deliver training to a number of staff within any organisation. Hogan Lovells is offering its clients free access to this course.

Features of the course

1. The course contains a number of different interactive role plays to engage the user.

The screenshot shows the Hogan Lovells e-learning course interface. At the top left is the Hogan Lovells logo. The title 'The Arrival' is centered in the header, and 'EXIT COURSE' with a close icon is on the right. The main content area contains the following text:

We will now begin a fictional case study.

The European Commission has suspicions that Company X is involved in price fixing with its competitors.

Click doors to continue.

The Inspectors arrive and ask if they can speak to the Head of Sales...

Below the text is a 3D illustration of a modern building entrance with a glass and metal revolving door. A green arrow points to the door, indicating the interactive element.

At the bottom of the interface is a navigation bar with five icons: a document for 'MENU', a question mark for 'HELP', a book for 'LIBRARY', a left arrow for 'BACK', and a right arrow for 'NEXT'. The text labels 'MENU', 'HELP', 'LIBRARY', 'BACK', and 'NEXT' are positioned below their respective icons. At the very bottom center, it says 'Created by LRN 2008'.

2. The course gives practical advice with pop-up menus.

10000
Level 10

The Arrival

EXIT COURSE

Dawn raids are carried out during normal business hours and usually commence around 9.00 or 9.30 am. Dawn raids can commence as early as 6.00 am if conducted under national criminal powers.

Click on the receptionist to find out more.

i INFORMATION

Reception have an important role in a dawn raid as they are the first point of contact with the inspectors. Reception should:

- Ensure that they note the names of the inspectors and where they are from.
- Ask the inspectors to produce their personal ID cards and paperwork authorising them to conduct the investigation.
- Contact appropriate senior members of the company and legal advisers. Reception should be provided with a list of alternative names in case of absences.
- Escort the inspectors outside the reception area into a meeting room and ensure someone stays with them.

Reception **should not** allow the inspectors to wander unaccompanied within the company premises.

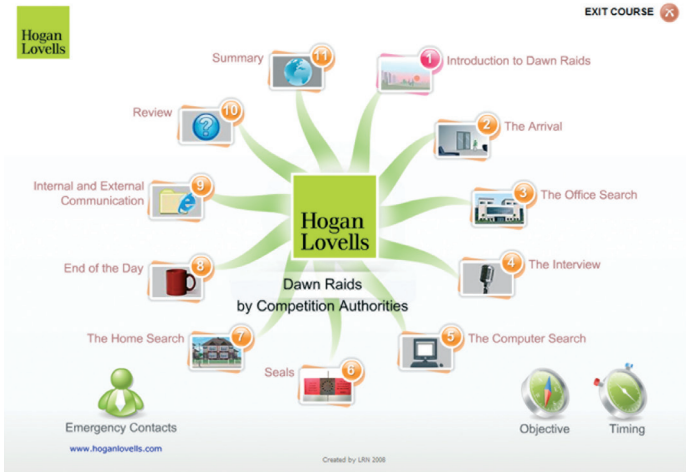


Click NEXT to continue.

MENU **HELP** **LIBRARY** **BACK** **NEXT**

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3. The course is easily navigable so that the user can stop and start at various points during the course, and go back over certain areas of choice.



4. There is a quiz at the end of the course to drive home the key messages.

Review EXIT COURSE

? What should you do if you are not sure about the answer to a particular question?

Select the appropriate option and click submit to continue.

- ▶ Refuse to answer the question
- ▶ Take a guess at the answer
- ▶ Offer a written answer to the question once you have been able to confirm the correct answer.





MENU **HELP** **LIBRARY** **BACK** **NEXT**

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5. The course includes a “library” of reference documents relating to dawn raids.

Library CLOSE

This is the reference library for the dawn raids course. You can access it at any time using the 'Library' button. On certain screens you will be prompted to use it, if it is considered to be relevant.

Click a checklist to read. Click CLOSE when you are ready to move on.

<ul style="list-style-type: none">EC investigation (English version)EC investigation (German version)EC investigation (Italian version)EC Investigation (Polish version)EC investigation (Spanish version)	<ul style="list-style-type: none">Investigation of domestic premises in UKInvestigation of domestic premises in FranceInvestigation of domestic premises in Spain
<ul style="list-style-type: none">EC Investigation on business premises in UKEC investigation on business premises in FranceEC investigation on business premises in GermanyEC Investigation on business premises in Spain	<ul style="list-style-type: none">OFT investigation (business premises)French competition authority (business premises)German competition authority (business premises)Italian competition authority (business premises)Polish competition authority (business premises)Spanish competition authority (business premises)

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Further information

Please speak to one of your Hogan Lovells contacts or Peter Citron (+32 2 505 0911).

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