

Mandatory information to the consumer on frozen foods served by catering operators

28 August 2019

Catering operators shall pay attention to the information on frozen food (regardless of the stage the freezing was carried out and the operator who was responsible for it). The recent judgement No. 38793 of 21 February 2018 of the Italian Supreme Court addressed the issue and found that it amounts to fraud regularly serving frozen food as fresh, without adequately informing consumers. Nor it is sufficient for catering operators to invite consumers to orally refer to waiters.

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